



### JANUARY 2025

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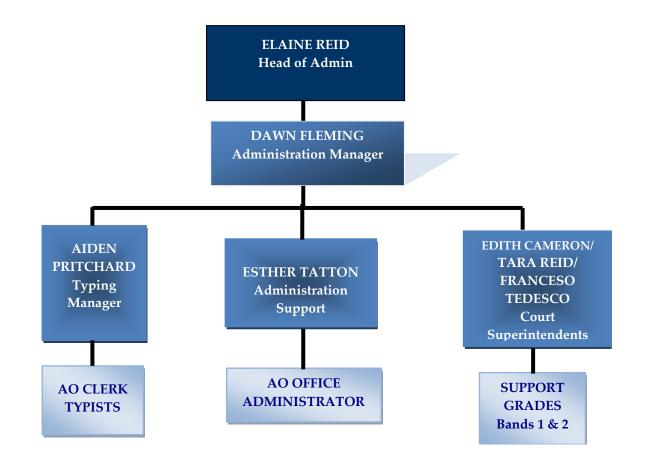
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#### THE SCN IS ALSO AVAILABLE ON THE SCTS WEBSITE

#### www.scotcourtstribunals.gov.uk

# ADMIN NEWS Who's Who



### **TELEPHONE CONTACT DETAILS FOR ADMIN**

Administration Manager	Dawn Fleming	0131 240 6749
Administration Support	Esther Tatton	0131 240 6821
Supreme Courts Office Administrator	Robyn Campbell	0131 240 5058
Court Superintendents	Edith Cameron Tara Reid Francesco Tedesco	0131 240 6760 0131 240 5130 0131 225 3228
Typing Manager	Aiden Pritchard	0131 240 6748
Parliament House Reception		0131 225 2595

# **THE FIRST AIDERS**



Who	Where	Contact No.
Edith Cameron	Court Superintendent	0131 240 6760
Dawn Fleming	Administration	0131 240 6749
Jessica Flynn	Judicial Office	0131 240 6893
Jo Newby	Chief Executives Office	0131 240 3312
Elaine Reid	Administration	0131 240 6842
Esther Tatton	Administration	0131 240 6821
Matthew Orton	Civil Lab	0131 240 6771
Darren Whitta	SGB2	0131 240 2595
Jennifer Kelly	Scottish Civil Justice Council	0131 240 6706
Claire Buchanan	Communications	0131 240 6954
Ondine Tennant	Scottish Sentencing Council	0131 240 6822



### **SECURITY PASSES**

Security Passes are available from the Administration Unit on an **appointment only** basis.

Should you require a photo security pass which gains you access to Parliament House and High Court, Lawnmarket building, for a new member of staff please remember that we need an official letter from your firm requesting a pass, stating



the member of staff's name and that they are employed by your firm. Please ensure they have this letter when they attend the Administration Unit to have their photograph taken for the pass.

In exceptional circumstances agents may email their letter and a passport style photo to administrationunit@scotcourts.gov.uk you will be emailed when the pass is ready for collection.

Should you require a replacement pass these are available from the Administration Unit for a fee of £5.00. We accept cash or cheques payable to "Scottish Courts & Tribunal Service".

You can contact the Administration Unit at administrationunit@scotcourts.gov.uk or on 0131 240 6821.

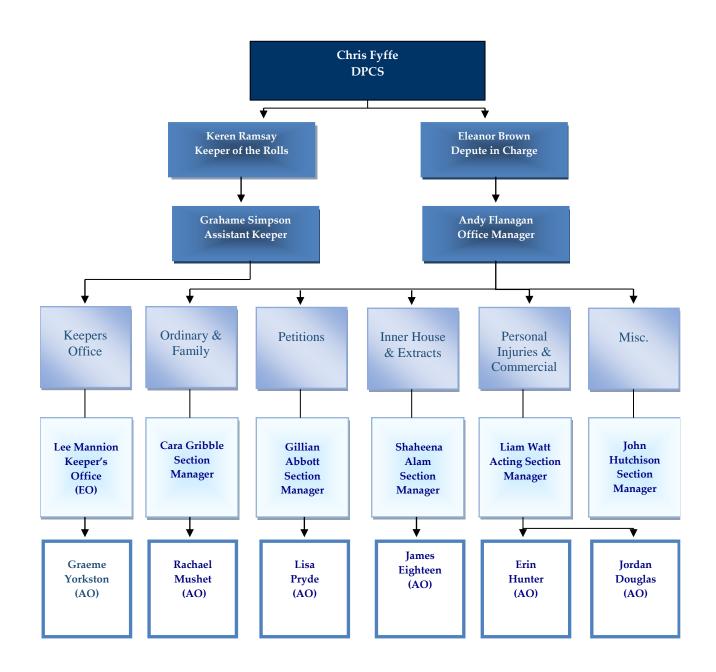
Many thanks,

Administration Office

# **OFFICES OF COURT NEWS**

### As Of $31^{\mbox{\scriptsize st}}$ January 2025

### WHO'S WHO



### TELEPHONE CONTACT DETAILS FOR OFFICES OF COURT GENERAL DEPARTMENT



### **DEPUTE IN CHARGE**

Eleanor Brown 0131 240 5051

Office Manager	Andy Flanagan	0131 240 6656
Ordinary/Family Manager	Cara Gribble	0131 240 6837
Ordinary/Family AO	Rachael Mushet	0131 240 6691
PD & Commercial Manager Personal Injury Section AO Commercial Section AO	Liam Watt Erin Hunter Jordan Douglas	0131 240 6697 0131 240 6695 0131 240 6785
Petitions Manager Petitions AO	Gillian Abbott Lisa Pryde	0131 240 6696 0131 240 6670
Inner House Manager Inner House AO	Shaheena Alam James Eighteen	0131 240 6947 0131 240 6698
Miscellaneous EO Manager	John Hutchison	0131 240 5082



### **TELEPHONE CONTACT DETAILS (CONTINUED)**

### **KEEPER OF THE ROLLS**

Keeper of the Rolls	
Keren Ramsay	0131 240 6736
Assistant Varnar	
Assistant Keeper	0404 040 (505
Grahame Simpson	0131 240 6737
Executive Officer	
	0121 240 (0(0
Lee Mannion	0131 240 6969
Administration Officer	
Graeme Yorkston	0131 240 6798
T/ / O T	
<b>KEEPER'S OFFICE INBOX:</b>	keepers@scotcourts.gov.uk
KEEPER'S OFFICE INBOX: KEEPER'S OFFICE FIXING INBOX:	

### FIXING WITHIN THE COURT OF SESSION

Agents looking fix hearings within their cases are required to complete a Court of Session fixing form. The completed fixing form should be emailed to the Keeper's Fixing inbox – keepeers@scotcourts.gov.uk

The Court of Session fixing form can be located on the Scottish Courts and Tribunal website -

court-of-session-fixing-form.doc (live.com)

Guidance on how to complete the Court of Session fixing form, can be located within guidance section of the Court Session section on the Scottish Courts and Tribunals website –

Court of Session - Guidance (scotcourts.gov.uk)

Agents should be advised the fixing of hearings will be processed electronically and not in-person, as was the fixing procedure of 2019.

### **CHANGE OF SOLICITORS**

If any agents have a name change or merge with another firm please ensure all details are provided to the Office Manager of the General Department.

#### The details required are:

Name of firm Postal Address Telephone number Fax number Generic email address A list of each current action you are in

This allows the departments to ensure your details are up to date on the computer system and that your generic email address has been efficiently tested between your office and the General Department. This also allows each current action you are involved in to be updated.

### **IMPORTANT INFORMATION OUTSIDE OF NORMAL WORKING HOURS**

If you are emailing or wish to contact us in the course of an evening, weekend or public holiday with important information about a case, that <u>must</u> be conveyed to the Judge outside normal working hours, please contact Parliament House reception on 0131 225 2595 and ask for the out of hours clerk. By important information we mean for example that a proof or debate is not going to proceed the following day.

### **COURT USERS GUIDE**

#### New Court Users' Guide

The New Court Users' Guide outlines the basics you need to know as a customer at the Offices of the Court of Session. We hope it will be of benefit to both new and existing customers.

The New Court Users' Guide can be found on the SCTS website at the link provided below.

court-users-guide---july-2022.pdf (scotcourts.gov.uk)

We advise new court users/customers to read this booklet prior to contacting the Offices, as this will allow you to plan ahead, and assist us in providing an efficient service. After reading this guide, if you have any further questions or queries about procedures, please refer to the Rules of Court, any relevant Practice Notes, or contact staff members by emailing your questions to the relevant sections inbox.

We are happy to receive your comments and suggestions regarding information provided in the guide. The easiest way to contact us is via email at GCS@scotcourts.gov.uk

### GENERIC E-MAIL BOXES AVAILABLE TO OFFICES OF COURT CUSTOMERS

Any queries, documents to be lodged and new actions should be submitted electronically. Please see below a list of the relevant sections email addresses and a link to the full guidance note on the SCTS website.

Ordinary, Family & Commercial – GCS@scotcourts.gov.uk Personal Injuries – personalinjuries@scotcourts.gov.uk Inner House Department – innerhouse@scotcourts.gov.uk Petitions – Petitions@scotcourts.gov.uk Court Motions– courtofsession.motions@scotcourts.gov.uk Keeper's Office – keepers@scotcourts.gov.uk Keeper's Fixing – keepersfixing@scotcourts.gov.uk





### **OFFICES OF THE COURT REPORTS**

	Oct 2023	Nov 2023	Dec 2023	Oct 2024	Nov 2024	Dec 2024
Petitions lodged	113	132	96	120	95	106
Total Summonses lodged	84	97	101	107	111	108
Personal Injury	43	52	38	62	57	54
Ordinary	24	19	46	16	34	39
Family	9	13	5	17	11	8
Commercial	8	13	12	12	9	7
Appeals lodged	3	7	8	12	9	10
R/M's	3	2	5	1	2	4
GROUP PROCEEDINGS	0	0	1	5	2	0
TOTAL ACTIONS	203	238	221	245	217	228

### Management Information & Workload.

Waiting period for four day Personal Injury Proofs stands at 7 months\*-(from date defences lodged). We are currently allocating 30 September 2025 (at the time of this report).



There is currently no wait for civil jury trials and are fixed upon request.

\*As agreed with practitioners at the Personal Injuries User Group.

### JUDICIAL REVIEW PERMISSION REPORT

The below tables contain information in relation to the number of Judicial Review actions which have been allocated to Lords Ordinary for consideration of whether permission to proceed should be granted or refused.

Month	Petitions allocated for permission	Permission granted	Permission refused	Appointed to Oral Hearing	Granted at Oral Hearing	Refused at Oral Hearing
March 24	13	6	1	6	1	5
April 24	11	7	0	4	2	2
May 24	11	6	0	5	2	3
June 24	11	7	0	4	1	3
July 24	8	5	0	3	3	0
August 24	7	6	0	1	0	1
September 24	8	7	0	1	0	1
Total:	69	44	1	24	9	15

The below table contains information in relation to the number of Judicial Review actions which have been allocated to Lords Ordinary for a review request following refusal of permission.

Month	Review of permission request received	Review refused without oral hearing	Review oral hearing (RoC 58.8) granted	Review oral hearing (RoC 58.8) refused	Total review requests granted
March 24	0	0	0	0	0
April 24	1	0	0	1	0
May 24	0	0	0	0	0
June 24	0	0	0	0	0
July 24	0	0	0	0	0
August 24	0	0	0	0	0
September 24	0	0	0	0	0
Total:	1	0	0	1	0

SOURCE: Scottish Courts and Tribunals Management Information. The Scottish Courts and Tribunals Service uses a live operational case management system for the processing of court business. The information held on the system is structured for these operational needs, rather than for statistical reporting or research purposes. The information provided is based on the best information available from the case management system and additional locally collated figures as at the end of the week prior to publication.

# **CUSTOMER LIAISON MEETING – 05 DECEMBER 2024**

#### Present

Staff

Gillian Abbott / James Eighteen

#### Stakeholder

Representatives

**Elaine Campbell** 

Paula Balfour and Manson

#### Agenda Matters:

Welcome

#### **Staffing Update**

Craig Anderson has resigned his position as Depute In Charge of Civil to start a new job with the Scottish Government.

Eleanor Brown has commenced a six-month appointment as his replacement.

#### James Eighteen joined the General Department in August within the Inner House Department.

Introductions made and attendance lodged

#### **Issues from The Department**

- Agents to note that when sending documents in word documents, specifically consent emails with motions, these need to be sent in PDF format.
- Please submit e mails to the correct Departments (see page 15 for details).
- References should be included in the subject line of all emails,
- E Mails should be sent to appropriate section inbox, rather than individual personal addresses.

- Please note that when uploading single productions onto Objective Connect or sending single productions to the sections inbox, they should be uploaded or sent in their inventory bundles.
- Motions are to be sent to the Court motions inbox, rather than to individual sections.
- Presenting Hard Copy Documentation to the Section
- Agents to be advised that if lodging documents after 5pm or before 9am there is no guarantee they will be lodged in time for a hearing the morning after/day of.
- Agents reminded that when e mailing / submitting items to Clerks required in process the relevant individual Section should be included in that e mail.

No other business was raised, the next Customer Liaison meeting will be confirmed in due course.

As a result of Staff Changes and internal rotation within the department, the section are now comprised as follows

#### **Inner House / Extracts**

#### innerhouse@scotcourts.gov.uk

Shaheena Alam (Section Manager)

James Eighteen (Administrative Officer).

**Petitions Department** 

#### Petitions@scotcourts.gov.uk

Gillian Abbott (Section Manager)

Lisa Pryde (Administrative Officer)

#### **Ordinary/ Family**

#### gcs@scotcourts.gov.uk

Cara Gribble (Section Manager)

Rachael Mushet (Administrative Officer)

#### PD (Personal Injuries) Section & Commercial Section

#### personalinjuries@scotcourts.gov.uk

#### gcs@scotcourts.gov.uk (for Commercial)

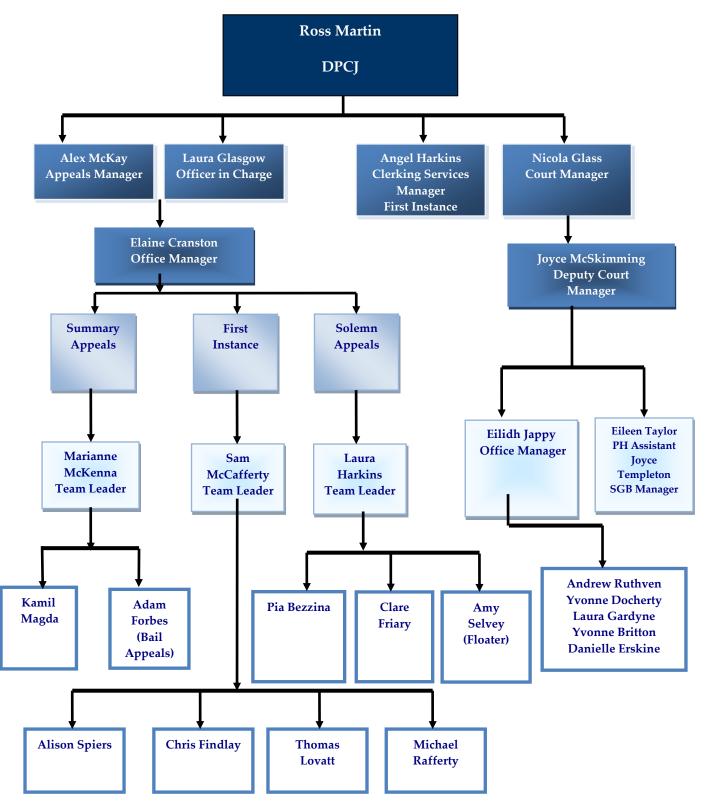
Liam Watt (Section manager)

Erin Hunter (Administrative Officer) (primarily PD)

Jordan Douglas (Administrative Officer) (primarily Commercial)

#### Miscellaneous E.O.

# JUSTICIARY NEWS Who's Who



# **TELEPHONE CONTACT DETAILS**

<b>Deputy Principal Clerk of Justi</b> Ross Martin <b>Appeals Manager</b> Alex McKay	<b>ciary</b> 0131 240 6913 0131 240 6902	
<b>Clerking Services Manager</b> <b>First Instance</b> Angela Harkins	0131 240 6823	
<b>Officer in Charge</b> Laura Glasgow	0131 240 6743	
<b>Office Manager</b> Elaine Cranston	0131 240 6769	
Lawnmarket Reception	0131 240 6920	
<b>FIRST INSTANCE</b> Team Leader AO AO AO AO	Samantha McCafferty Alison Spiers Thomas Lovatt Michael Rafferty Chris Findlay	0131 240 6910 0131 240 6914 0131 240 6901 0131 240 6838 0131 240 6951
<b>SOLEMN APPEALS</b> Team Leader Transcriptions/Solemn Solemn AO Floater	Laura Harkins Pia Bezzina Clare Friary Amy Selvey	0131 240 6738 0131 240 6935 0131 240 6741 0131 240 6739
<b>SUMMARY APPEALS</b> Team Leader Bails Summary	Marianne McKenna Adam Forbes Kamil Magda	0131 240 6870 0131 240 6740 0131 240 5120

### **TELEPHONE CONTACT DETAILS (CONTINUED)**

### **GLASGOW HIGH COURT, SALTMARKET**

Court Manager	Nicola Glass	0141 559 4577
Deputy Court Manager	Joyce McSkimming	0141 559 4578
Office Manager Preliminary Hearing Assistant	Eilidh Jappy Eileen Taylor	0141 559 4553 0141 559 5017
Support Grade Manager	Joyce Templeton	0141 559 5018
Justiciary Office AO's	Yvonne Docherty Andrew Ruthven Laura Gardyne Yvonne Britton Danielle Erskine	0141 559 4505 0141 559 4592 0141 559 5004 0141 559 5026 0141 559 5028
Saltmarket Switchboard		0141 552 3795

### GENERIC EMAIL BOXES AVAILABLE TO JUSTICIARY OFFICE CUSTOMERS

First Instance Business (except Glasgow hearings) - **Highcourttrialsedinburgh@scotcourts.gov.uk** 

Glasgow Justiciary Office – Highcourtglasgow@scotcourts.gov.uk

Summary Appeals - Summaryappeals@scotcourts.gov.uk

Solemn Appeals - Solemnappeals@scotcourts.gov.uk

Transcripts - Transcriptions@scotcourts.gov.uk

Sheriff Bail Court - bailappealreport@scotcourts.gov.uk



### **COMMENTS/SUGGESTIONS BOOK**



At our Edinburgh Justiciary Office counter we have a Comments/Suggestions book. Please feel free to use this or alternatively email Laura Harkins, Justiciary Office Manager. **Iharkins@scotcourts.gov.uk** 

### **PRELIMINARY HEARINGS RELOCATION**

Please note that <u>ALL</u> Preliminary Hearings and continued Preliminary Hearings are heard in the High Court in Glasgow. Edinburgh does not have a Preliminary Hearings Court; however, should a case be continued to a specific judge, it may require to call in Edinburgh. If this is the case and you have documentation to lodge prior to these hearings, they can be lodged with Edinburgh in these circumstances only.

All documentation in respect of preliminary hearings due to call in Glasgow should now be lodged direct with the Justiciary Office in Glasgow via e-mail to **highcourtglasgow@scotcourts.gov.uk** 

# The Justiciary Office in Edinburgh <u>DOES NOT ACCEPT</u> documentation which is intended for a preliminary hearing in Glasgow.

Below is a list of documents which should no longer be lodged with Edinburgh. Please note this list is not exhaustive.

- Section 75A applications in respect of PH's and CPH's (unless it is in respect of a hearing for Edinburgh or a trial in a location other than Glasgow)
- Written records
- Specification of documents
- Section 271 Applications (vulnerable witnesses)
- Section 275 Applications (unless trial diet already assigned)
- Any other documentation which would usually be lodged and dealt with at preliminary hearing stage

### FIRST INSTANCE APPLICATIONS

When lodging any First Instance Applications such as S75A, S2 Minutes or Petitions for Variation of Confiscation Orders, please ensure parties are properly designated indicating the bail address or c/o HM Prison where appropriate. This is particularly helpful to the staff in our First Instance section as it draws attention to when there is a requirement to issue an extract warrant for imprisonment issued and where that requires to be sent i.e. to the holding prison, or alternatively advises if the accused is on bail.

### MAIL FOR THE SHERIFF APPEAL COURT (CRIMINAL)

It would be appreciated if customers would ensure all correspondence for the Sheriff Appeal Court (Criminal) is clearly addressed to the Ju**sticiary Office**, Sheriff Appeal Court (Criminal) Section as often mail for the Sheriff Appeal Court (Civil) is arriving in our department.

### **GPDR - REQUEST FOR SECURE EMAIL ADDRESS TO ALL SOLICITORS**

In terms of Data Protection we are asking solicitors to consider registering for a free CJSM email address. Justice partners can register at (https://www.cjsm.net) which is a free service for professionals in the justice system to allow communication with organisations like SCTS that are on the Public Services Network. Without a CJSM address, the post is normally the preferred route unless there is an exceptional need for urgency in which case sensitive documentation can be collected at our public counter.

Notification of new CJSM addresses can be sent to the relevant generic email box for the type of business you are involved in ie

solemnappeals@scotcourts.gov.uk, summaryappeals@scotcourts.gov.uk, transcriptions@scotcourts.gov.uk, bailappealreport@scotcourts.gov.uk or Highcourttrialsedinburgh@scotcourts.gov.uk

### **OPENING HOURS**

The **ADMINISTRATION UNIT** opening hours are:

Monday - Thursday 09:00 - 17.00 Friday 09.00 - 16.45

The OFFICES OF THE COURT OF SESSION (GENERAL DEPARTMENT) opening hours are:

. . . . .

Monday - Thursday 09:00 - 17.00 Friday 09.00 - 16.45

Please note the Public Counter Opening Hours are as follows:

Monday to Friday 10:00 – 13:00 and 14:00 – 16:00

No Public Counter Service is available between 13:00 and 14:00 daily.

• • • • •

The **JUSTICIARY OFFICE** opening hours are:

Monday – Thursday	9.00 - 17.00
Friday	9.00 - 16.45

Please note this office is closed between 13.00 and 14.00 each day.

••••

The KEEPER OF THE ROLLS OFFICE opening hours are:

Monday – Thursday 9.00 – 17.00 Friday 9.00 – 16.45

The opening times within the Keeper of the Rolls Office for FIXING DIETS is:

Monday - Friday 10.00 - 16.00

••••

### HOW TO COMPLAIN OR GIVE FEEDBACK



When you are in this building you are entitled to a good standard of service.

If you wish to complain about the service you receive, you may do this within six months:

- of the action or inaction you want to complain about, or
- of finding out that you have a reason to complain, but no longer than 12 months after the action or inaction itself.

When complaining please tell us:

- your full name and address
- as much as you can about the complaint and what has gone wrong
- how you want us to resolve the matter
- your preferred way of being contacted by us about your complaint.

To make a complaint, please contact a member of staff at the public counters within Offices of the Court of Session, Justiciary Department or the Administration Department or alternatively in writing to:

Administration	OFFICES OF THE COURT OF	JUSTICIARY OFFICE /
Unit	SESSION	Saltmarket
Mrs Elaine Reid	Miss Eleanor Brown	Mrs Laura Glasgow
Head of Administration	Depute in Charge	Depute in Charge
Parliament House	Parliament House	Parliament House
Parliament Square	Parliament Square	Parliament Square
Edinburgh EH1 1RQ	Edinburgh	Edinburgh
	EH1 1RQ	EH1 1RQ

OR By phoning 0131 225 2595

#### OR By e-mailing supreme.courts@scotcourts.gov.uk

Other feedback and compliments may be submitted in the same way.

Information about the SCTS complaints system may be found at:

http://www.scotcourts.gov.uk/footer-pages/bottom-menu-bar/complaints-and-feedback/scscomplaints-procedure or on request from the above.

### WHAT DO YOU THINK?

The Supreme Courts continually seek to improve the service and choice for their customers and partners. In order to improve the quality of information we provide about our performance we would like to offer you the opportunity to comment on the content of this document. Please read the following questions and pass your views and comments to us by fax, email or letter using the details given below:

- 1. Was the content of this newsletter clear?
- 2. To what extent does the information meet your needs?
- 3. Did it cover aspects which you are interested in or you feel are relevant?
- 4. What other relevant issues or information do you feel should be included or covered in the next quarter's issue?

Send your views to:

#### **ADMINISTRATION UNIT**

Letter:	D Fleming Supreme Courts Parliament House Parliament Square Edinburgh EH1 1RQ	Email: Telephone:	dfleming@scotcourts.gov.uk 0131 240 6749	
OFFICES OF THE COURT OF SESSION				
Letter:	A Flanagan Court of Session	Email	aflanagan@scotcourts.gov.uk	
	Parliament House	Fax:	0131 240 6746	
	Parliament Square Edinburgh EH1 1RQ	Telephone:	0131 240 6696	
JUSTICIARY OFFICE				
Letter:	E Cranston High Court of Justiciary Parliament House Parliament Square	Email	ecranston@scotcourts.gov.uk	
	Edinburgh EH1 1RQ	Telephone:	0131 240 6769	